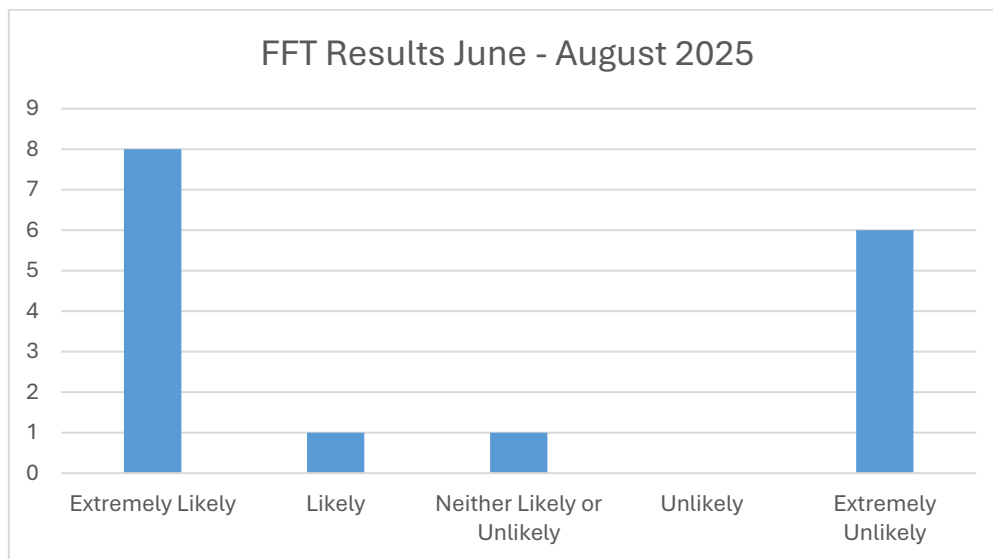


Q. How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?



What are we doing well?	Is there anything we could improve?
Staff are very caring	Earlier appointment availability
Everyone from reception, care assistants, nurses, pharmacy and doctors are always friendly and helpful. More recently I feel I had exceptional care from one of the the pharmacy team Raheem and Billy is always helpful. I would also like to mention Tessa who recently looked after my 91 yr old father with a foot dressing. I found her approach had just the right amount of humour and professionalism at a difficult time for my father. Thank you.	Don't particularly like the new appointment booking system but when it matters appointments are there.
Prompt and efficient appointment	I live in an area with poor mobile reception, and rely on my landline for communication – please don't assume that I will be using a mobile.
Always great service and a very nice neat practice	No
Excellent Medical Staff	No I think everyone is seen when there is availability
The care could not have been better. Thank you all at Trinity Court.	